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Website: [bonnyvillemedicalclinic.ca](http://bonnyvillemedicalclinic.ca)

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## Walk-In Clinic Service

- ✓ Open to the community to serve patients that do not have a family doctor or patients that can not get in to see their family doctor for acute medical issues.
- ✓ First come first served is the rule, but triage may apply in certain situations. We may offer the option to return if the wait time for the walk-in is lengthy. If you are not able to wait, please book an appointment with your family doctor.
- ✓ Remember: Not all patients are here for the Walk-In clinic. There are many physicians in our clinic and patients have booked appointments with them, so if someone comes in after you it may be that they have a scheduled appointment.
- ✓ During your Walk-in visit please focus on your concern today. This is not an appointment for medication review and referrals that will require further follow up. Continuity of care is vital and it is important to see your family doctor as much as possible for your medical needs.
- ✓ No narcotics will be prescribed at your walk-in visit. If you need a refill for narcotics you should book an appointment with your family doctor.
- ✓ Even if you have waited, and ask the doctor to do something that is not done in the walk-in clinic, you will be directed to book an appointment.
- ✓ We express regret if we have to turn you away for any reason. We do our best to give access to all our patients.
- ✓ Check out our Website at: [bonnyvillemedicalclinic.ca](http://bonnyvillemedicalclinic.ca) for patient information, our providers, etc.